

Jatindra-Rajendra Mahavidyalaya

ESTD--1986

NAAC ACCREDITED INSTITUTION

P.O.--Amtala ♦ Dist.--Murshidabad ♦ Pin Code-742121

Ref. No.---

Date.....

TITLE

Students Satisfaction Survey Report on “Teaching-Learning Process, 2022 – 2023”

BACKGROUND

The IQAC, under the guidance of Jatindra Rajendra Mahavidyalaya Governing Body, planned to conduct an internal research survey on “Teaching-Learning Process” for the academic year 2022-23, in order to determine the satisfaction level of the students regarding the same and to detect the failures of the administration and the faculty members for the purpose of further improvements. Therefore the college authority planned to take the sample of 3524 students randomly to be chosen from all the departments for the analysis. The students were provided with a set of 25 questionnaires through blended mode (i.e. online and offline) against which they were to mark (✓) their labels of satisfaction such as for offline mode – *excellent, very good, good, and average* and for online mode *excellent, good, fair, and bad*. The survey was designed to cover the following topics:

- The first part of the survey is designed for the teaching-learning process within the classroom covering the role of teachers, adaptation of ICT tools, syllabus, and the study resources.
- The second part of the survey dealt with the extracurricular activities the college and the department provides to the students such as internship, student exchange program, field visit opportunities, and future career goals, identification of strength and weaknesses of the students, responsibility and availability of teachers.
- The third section of the survey was based on college administration, facilities of basic facilities like clean lavatory, drinking water, sanitization like.
- The fourth part of the survey was about the information of the library and resources, encouragements to research study.
- And the last part of the survey focused on the environment and the practices of sustainability within the college campus.

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Through this survey the IQAC wanted to know and understand their strengths and weakness in order to improve the teaching-learning process and to rectify the mistakes and weaknesses.

METHODOLOGY

We have given a set of questionnaires to the sample of 1000 students of Jatindra Rajendra Mahavidyalaya in offline mode and also all were supplied with online questions, and students were strictly instructed not to submit more than one survey. They were given liberty to choose any mode of participation i.e. either online or offline mode of survey. The list of surveyed students or the sampled students were established in the existence of college admission rolls containing 3524 students and in the rolls of their respective departments. A student satisfaction survey was created to obtain information about *the curricular activities, teachers' role, extracurricular activities, college administration, career guidance and environment consciousness and sustainability of the college campus*. The survey had a variety of questions and statements covering the above mentioned areas.

Sl. No.	Questionnaires for Students Satisfaction Survey	Excellent 4	Very Good 3	Good 2	Average 1
1	How well the syllabus is covered in the class?				
2	The teacher's approach to teaching can best be described as ...				
3	How satisfied are you with the fairness of the internal evaluation process conducted in the institution?				
4	How effective do you find the teaching methods employed by faculty members?				
5	Are the course materials provided by instructors helpful for your learning?				
6	The teachers illustrate the concepts through examples and applications.				
7	Teachers are able to identify your weaknesses and help you to overcome them.				
8	The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.				
9	How satisfied are you with the teacher's use of ICT tools such as LCD projector, multimedia, etc.?				

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10	How satisfied are you with the availability of extracurricular activities on campus?				
11	The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.				
12	How well do you think the college prepares you for your future career goals?				
13	The teachers identify your strengths and encourage you with providing right level of challenges.				
14	How would you rate the approachability and availability of your teachers outside of class hours?				
15	Teachers encourage you to participate in extracurricular activities.				
16	How well equipped and resourceful is your college library?				
17	How satisfied are you with the technological resources for learning (Computer, Wi-Fi, etc.)				
18	How would you rate the college in fostering the conducive environment for research and innovation?				
19	How would you rate the cleanliness and maintenance of campus facilities?				
20	How good are the sanitation facilities of the college?				
21	How well does your college maintain the garden and greenery?				
22	How would you rate the availability and responsiveness of administrative staff?				
23	The teaching and mentoring process in your institution facilitates in your cognitive, social and emotional growth.				
24	How much effort does your college take to turn the students skilled and employable?				
25	Does your college uphold the freedom of speech and expression?				

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RESULTS

The IQAC of Jatindra Rajendra Mahavidyalaya was well prepared to conduct the survey research on the satisfaction labels of the students who were studying in the college. The college randomly selected 100 offline Students Satisfaction Survey Response sheets of 1000 students and 55 online response sheets were collected and altogether they were analyzed to detect the drawbacks of the college around the pre-determined parameters of the questions and they will be improved from the following academic session i.e. 2023-24.

The result shown in the result amounts the times of number indicating their responses against the four categories as the following:

RESULTS OF ONLINE				
Sl. No.	Excellent	Good	Fair	Bad
1	1498	1364	1333	30
RESULTS OF OFFLINE				
2	Excellent	Very Good	Good	Average
	920	847	652	85

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Student Satisfaction Survey Report on Teaching-Learning Process

Jatindra Rajendra Mahavidyalaya 2021-2022

Sl. No.	SSS Questions	Excellent (4)	Very Good (3)	Good (2)	Average (1)
1.	How well the syllabus is covered in the class?	60	20	16	04
2.	How would you rate the cleanliness and maintenance of campus facilities?	15	60	21	04
3.	How satisfied are you with the availability of extracurricular activities on campus?	29	21	49	01
4.	The teacher's approach to teaching can best be described as	44	38	15	03
5.	How satisfied are you with the fairness of the internal evaluation process conducted in the institution?	39	34	30	02
6.	How would you rate the availability and responsiveness of administrative staff?	33	30	35	02
7.	The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.	40	36	21	03
8.	The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth	40	30	26	04
9.	How effective do you find the teaching methods employed by faculty members?	37	38	29	01
10.	Are the course materials provided by instructors helpful for your learning?	30	37	29	04
11.	How well do you think the college prepares you for your future career goals?	35	34	29	02
12.	The teachers illustrate the concepts through examples and applications.	40	27	28	05
13.	The teachers identify your strengths and encourage you with providing right level of challenges.	39	35	20	06
14.	Teachers are able to identify your weaknesses and help you to overcome them	38	40	18	04
15.	How would you rate the approachability and availability of your teachers outside of class hours?	41	25	31	03
16.	The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experience.	40	34	25	01
17.	Teachers encourage you to participate in extracurricular activities.	39	36	28	02
18.	How much efforts do your college take to turn the students skilled and employable?	36	31	27	06
19.	How satisfied are you with the teacher's use of ICT tools such as LCD projector, Multimedia, etc.?	40	30	26	04
20.	How would you rate the approachability and availability of your teachers outside of class hours?	31	42	26	01
21.	How good is the sanitation facilities of the college ?	37	42	17	04
22.	How well equipped and resourceful is your college library ?	43	30	23	04
23.	How satisfied are you with the technological resources for learning (computer, wifi etc.)	23	32	40	05
24.	How would you rate the college in fostering the conducive environment for research and innovation ?	45	26	27	02
25.	How well does your college maintain the garden and greenery ?	36	39	16	09

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